

Timetable

A sessions take place in the Panorama room

B sessions take place in the Survey room

There will be a 10 minute break between sessions to allow for movement between the rooms in which the sessions are being held, except where the end of a session is immediately followed by lunch or a refreshment break. The next session you have selected may be taking place in the room you are already in, so please check the timetable here or displayed outside each room.

08:30	Registration and networking	Exhibition area
09:30	Plenary and Q&A	Panorama
11:00	Refreshments and networking	Exhibition area
11:30	1 Left of bang or right of bang? Risk, adaptation, and resilience for public sector property <i>Presented by EQUANS</i>	Panorama
12:10	2A Hybrid and Hubs: How the public sector is unlocking potential with hybrid working <i>Presented by Matrix Booking</i>	Panorama
	2B Health, wellbeing and the Social Value Model <i>Presented by Faithful+Gould and Atkins</i>	Survey
12:40	Lunch and networking	Exhibition area
13:40	3A The Homes England Strategic Plan <i>Presented by Homes England</i>	Panorama
	3B Health, safety and wellbeing <i>Presented by Valuation Office Agency</i>	Survey
14:20	4A Neighbourhood Asset Reviews: harnessing the OPE approach to deliver Smaller, Better, Greener <i>Presented by AA Projects</i>	Panorama
	4B Introducing: your new Government Head of the Property Profession <i>Presented by Lynda Rawsthorne, Government Head of the Property Profession</i>	Survey
14:50	Refreshments and networking	Exhibition area
15:20	Panel debate and Q&A: Government Property in 2030 – what will the public estate look like at the end of the decade?	Panorama
16:00	Conference close	

Welcome

#propstrat23

Welcome to our *Government Property Strategy – One Year On* conference. This event brings together property professionals from across government and the wider public sector, helping to showcase best practice, exchange ideas, and debate the opportunities and challenges on the horizon for the property industry.

Today, we will explore progress we have made since first publishing our Government Property Strategy one year ago. We have expert speakers to debate and inform on the main areas which are at the top of all our 'to-do' lists.

We will discuss our ambition to unlock the potential of government property - using it to transform places and services. We will also explore our plans to create a smaller, better, and greener public estate. This means operating out of a smaller number of assets, and using the resulting unlocked resources to reinvest

in the remaining estate to make it better, and more sustainable.

We'll also discuss professional excellence, and how we are continuing to transform the profession to build our collective skills and capabilities. We are joined by a range of partners and sponsors from the private sector, who are bringing interesting, relevant, and useful content which will hopefully inform and engage. We hope you will use the sessions to spark debate, explore the solutions needed for the future, and take back fresh thinking to your own organisations.

Please take the time to visit the exhibitions, talk to our speakers and ask questions. This is your chance to get the latest thinking in government property from the leaders in the field.

We hope you enjoy your day!



Office of
Government
Property

This conference is developed by the Office of Government Property (OGP). OGP works with central government and the wider public sector to help them manage their estates more efficiently and effectively, helping to create a smaller, better, and greener public estate and unlock the potential of property to transform places and services. OGP also supports the drive to build capacity and capability in the property function across government through leadership of the Government Property Profession.

Forthcoming events by Public Sector Connect:

NHS Property 2023 – Wednesday 8th November, One Great George Street, Westminster

Public Sector Proptech 2023 – Thursday 16th November, One Great George Street, Westminster

Government Property 2024 – Thursday 8th February, QEII Centre, Westminster

Public Sector Connect, Lockside Mill, St Martins Road, Marple, SK6 7BZ | 0161 482 7850 | enquiries@publicsectorconnect.org | www.publicsectorconnect.org

Disclaimer: All details in this conference brochure were considered to be correct at time of going to press. The organisers reserve the right to change or cancel any details. Whilst every care is taken to ensure that all published information is accurate, Public Sector Connect accept no responsibility for any errors or omissions.

Plenary Speakers 09:30



Host: Eleni Nicolaou

Eleni is a second year Property Fast Streamer currently posted in the Defra Group Build Team. Born and raised in Leeds, she recently completed her undergraduate degree in Philosophy at the University of Leeds.

It was here that Eleni decided that she didn't just want to think about affecting the world around her but actually make a physical difference. So when she discovered the Property Fast Stream she decided you couldn't get more physical than bricks and mortar. Construction seemed like the natural next step, and she is now working towards her MRICS on the Project Management pathway. With much of her spare time being put towards studying for her MSc Construction Management, Eleni currently eats, sleeps and breathes property.



Alex Burghart MP

Parliamentary Secretary for the Cabinet Office

Alex Burghart was appointed as Parliamentary Secretary for the Cabinet Office on 27 October 2022. He was previously Parliamentary Under Secretary of State for the Department for Work and Pensions from 20th September 2022 to 27th October 2022, and Parliamentary Under Secretary of State at the Department for Education from 16th September 2021 to 6th July 2022. Alex was elected as Conservative MP for Brentwood and Ongar on 8th June 2017.



Mark Chivers

Government Chief Property Officer

Mark joined the Cabinet Office as Government Chief Property Officer in January 2022. He is responsible for providing senior, strategic leadership for the whole cross-government property function. He works with a wide range of senior stakeholders within government and in the wider public sector promoting the intelligent use of property to deliver better public services at lower cost to the taxpayer.

Mark provides strategic leadership for the Government Property Function, and holds senior leaders accountable to the Government Functional Standard. He leads on major change programmes, supporting the delivery of better and more integrated public services, overseeing - among others - the Places for Growth programme and supporting the Levelling Up agenda.

Mark has 20 years' experience at Board level in both the private and public sectors, most recently as Director of Estates Engineering and Energy at Boots UK, but has led teams across Property, Marketing, Procurement, Operations and Transformation in Walgreens Boots Alliance businesses.



Joanna Averley

Chief Planner, DLUHC

Joanna Averley took up the role of Chief Planner at MHCLG in September 2020. She is a town planner with 30 years' experience working across government, major projects and with local authorities. She has been involved in all aspect of planning research, policy, practice and project delivery. Prior to this role she was at HS2 where she led on how the railway interfaces with its context with plan making and consenting processes.

Until taking up the role of Chief Planner she was a London Mayor's Design Advocate and Chair of the London Borough of Wandsworth's Design Review Panel. Joanna has worked on major regeneration and masterplanning projects from Manchester City Centre to the London Olympics.



Andy Mills

Sector Director, Central Government, Equans

Andy has been Sector Director for Central Government at Equans since March 2023. He has 32 years' experience with Central Government, with over 20 in the Government Property Profession. As an established Property Leader, he worked closely with the Office of Government Property, such as Chairing Central Government's FM Taskforce in 2021/2022.

Andy was the Chief Property Officer for the Ministry of Justice (MoJ) up to January 2023, leading property services for the MoJ and the Home Office across a £8bn complex operational property portfolio (c2000 properties), with a diverse customer base. He specialised in Commercial, Facilities Management, Project Delivery (including capital project delivery), Estate Management and Sustainability.



Paul Mustow

Director for Property Delivery and Transformation, Cabinet Office

Paul Mustow is an experienced leader and proven engineering and management professional with extensive experience in project and programme delivery in both private sector consultancy and public sector client roles. He is skilled in and passionate about leading multi-disciplinary teams and partnerships across diverse organisations; delivering capital programmes focussed on construction, infrastructure and property; managing organisational change; and translating policy into strategic direction.

Paul joined the Office of Government Property in January 2023 and is the Director for Property Delivery and Transformation, overseeing a range of programmes and driving the transformation of the government estate.

Work sessions

1

Left of bang or right of bang? Risk, adaptation, and resilience for public sector property

Presented by EQUANS

11:30

- ▶ Karl Limbert, Director of Strategy and External Relations, EQUANS UK & Ireland

Getting 'left of bang' means getting ahead of the threat, understanding it, and taking the appropriate action... but getting left of bang is difficult, especially in a noisy and unpredictable world. Getting left of bang is also risky because it

involves thinking about things in unconventional ways and taking atypical actions.

In this session, Karl analyses the landscape, reconsiders how we think about risk, adaption, and resilience, and then asks whether public sector property is currently trending left or right of bang.

2A

Hybrid and Hubs: How the public sector is unlocking potential with hybrid working

Presented by Matrix Booking

12:10

- ▶ Host: Kieron Murphy, Director of Workplace Hubs, Matrix Booking
- ▶ Heather Nicholson MIWFM, Workplace and FM Operations Lead, Equality and Human Rights Commission
- ▶ Laura Murphy, Head of People Resource and Strategy, Ministry of Justice
- ▶ Helen Thompson, Estates Partnering – Property & Assets, HMRC Estates & Locations Programme

Join central and local government colleagues for an interactive panel discussion exploring how hybrid working and Government Hubs are delivering real change to public sector workplaces. We will cover the challenges, techniques, technologies and real-life experiences that were used to manage the new world of hybrid working in the public sector. We will discuss the changes in attitude towards working, the workspace supply and the ever-changing demand from staff and management.

2B

Health, wellbeing and the Social Value Model

Presented by Faithful+Gould and Atkins

12:10

- ▶ Hannah Evans, Director and Head of Central Government, Faithful+Gould
- ▶ Stephanie Walters, Regional Director, Faithful+Gould
- ▶ Caroline Paradise, Head of Design Research, Atkins
- ▶ Ellie Jenkins, Partner, Akerlof
- ▶ Government representative tbc

There is a growing need to support mental health in the workplace. We will discuss Theme 5 of the Social Value Model (Wellbeing) and the actions both public and private sector are taking to support health and wellbeing to make a genuine and longer term positive impact on our people. The panel will cover the perspectives of the private sector, an SME, a human-centric design lead and a government department.

3A**The Homes England Strategic Plan**

Presented by Homes England

13:40

- ▶ **Robert Stone, Technical Director, Homes England**

Robert will provide an exclusive insight into the agency's new 5-year Strategic Plan.

Robert, who will be joined by property experts from the housing body, will also provide fascinating insights into community regeneration through case studies of new schemes from across the country.

3B**Health, safety and wellbeing**

Presented by Valuation Office Agency

13:40

- ▶ **Jonathan Russell, Chief Executive, Valuation Office Agency**
- ▶ **Lynne Main, Head of Safety and Health at Work, Defra**
- ▶ **Jay Sutherland-Pownall, Head of Health and Safety, Foreign, Commonwealth and Development Office**

Jonathan will introduce the new Health and Safety Profession. This session will explore what the new Profession will focus on and achieve in the coming year, as well as discuss the most important aspects of health, safety, and wellbeing for the Civil Service.

4A**Neighbourhood Asset Reviews: harnessing the OPE approach to deliver Smaller, Better, Greener**

Presented by AA Projects

14:20

- ▶ **Sarah Butler, Divisional Director, AA Projects**

How can we go from 'everything, everywhere, all at once', to 'smaller, better, greener'? Sarah will be discussing how an OPE approach to place based estates planning can help to achieve just that, by rolling out a Neighbourhood Asset Review (NAR) programme. A NAR helps to enable the place-based integration of public sector services. It appraises assets in context to local community

need and in line with the ambitions of partner organisations whilst identifying opportunities to generate savings and release land.

We will showcase some case study examples of what's been achieved so far and how we measure against the ambitions of the Government Property Strategy. Sarah will be joined by a representative who is directly involved in the case studies, giving a voice to their real experiences and lessons learned.

4B**Introducing: your new Government Head of the Property Profession**

- ▶ **Lynda Rawsthorne, Government Head of the Property Profession**

14:20

Please note that agenda, session times and speakers are subject to change

Government Property in 2030: what will the public estate look like at the end of the decade?

Exploring Government Hubs, Places for Growth, Plan for London and other major, long term transformational programmes. Ending with the opportunity for delegates to ask questions.

Chair: Mark Chivers Government Chief Property Officer



Ravi Chand CBE

**SRO: Places for Growth,
Cabinet Office**

Ravi is the Programme Director at Places for Growth. Prior to this, he was Chief People Officer at the Department for International Development (DfID). He had responsibility for People, Operations, IT and systems, Estates and change. DfID operates in 32 countries. He chaired the Civil Service Attract and Retain design authority overseeing the implementation of Success Profiles (moving away from competency only selection), CS Recruitment Web pages and Recruitment Platform for Government with a new ATS.



Lara Newman

Chief Executive, LocatED

Lara has over 25 years' experience in property and development. Having worked with many of the UK's biggest landowners, agents and developers, Lara has held a number of strategic leadership and board positions. Her experience of property deals and complex capital investment projects for government education capital programmes underpinned her determination to bring commercial insight and rigour to the DfE's free schools development programme.



Robin Dobson

**Group Property Director,
Network Rail**

Robin Dobson joined Network Rail in March 2022 from Hammerson Plc – a major British property development and investment company. Robin heads up the Network Rail property business and his key focus is on driving growth through the national commercial estate and bringing forward development opportunities with key partners such as TfL and Homes England in support of the Government's levelling up agenda. Robin has a proven track record of delivering strong growth across regeneration projects and has significant experience across all real estate asset classes in the UK and Europe.



Lynda Rawsthorne

**Government Head of Property
Profession, Cabinet Office**

Lynda Rawsthorne was appointed Government Head of Property Profession and Director, Property Capability, Sponsorship & Standards, in August 2023. Lynda is head of the Government Property Profession, the community of property professionals across government. She provides professional leadership across a diverse range of government departments and arms-length bodies which deliver the government's property ambitions. Lynda has over 25 years' professional experience across the property lifecycle including valuation, managing estates as well as delivering transformational and construction-based programmes.

Speakers from:



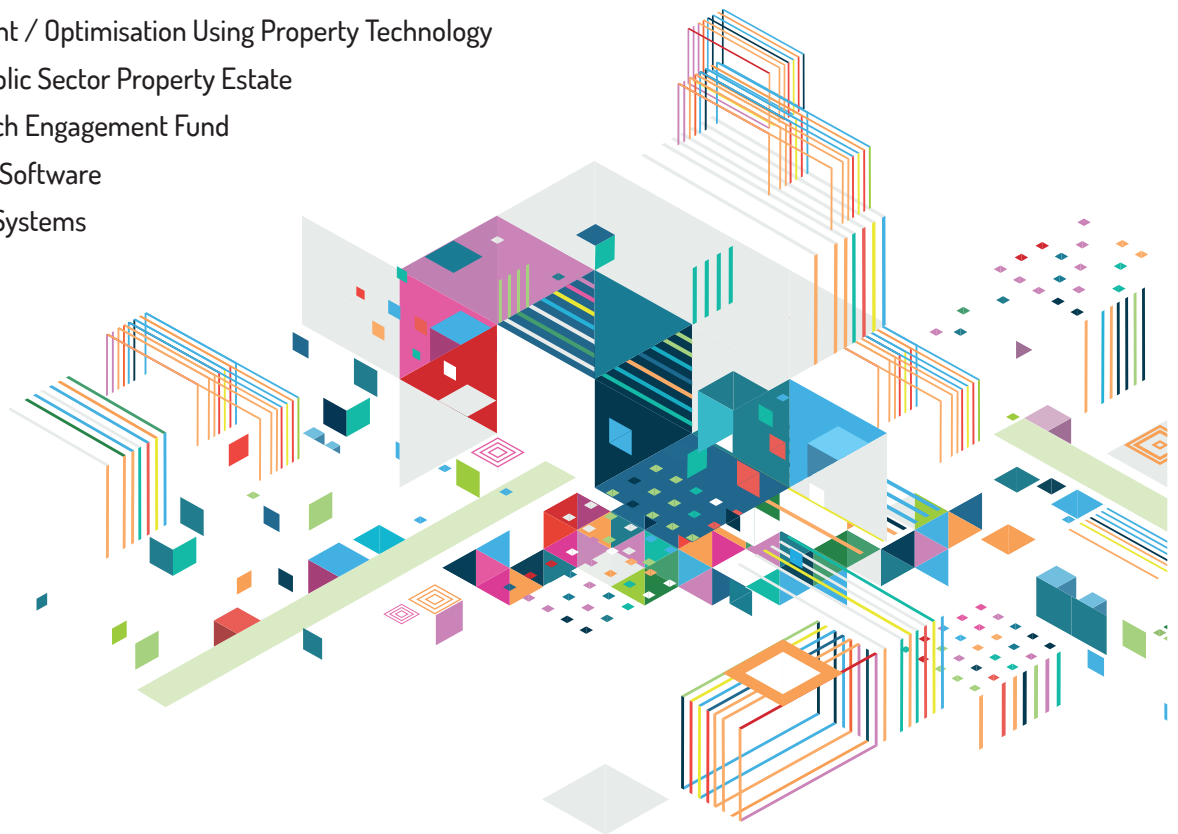
Public Sector Proptech²³

16th November 2023 – One Great George Street

This year's gathering of circa 200 public sector property and facilities management professionals at the Institution of Civil Engineers in Westminster.

A packed agenda and vibrant exhibition area will see topics covered such as:

- Acceleration of AI – Ethics, Governance and Due Diligence
- 3D Mapping
- Environmental, social, and corporate governance (ESG)
- Smart Buildings
- Digital Planning
- Use of Data in Proptech – BIM
- Workspace Management / Optimisation Using Property Technology
- Digitalisation of the Public Sector Property Estate
- Updates on the Proptech Engagement Fund
- Property Management Software
- Building Management Systems



As you are attending today's event you are automatically guaranteed a place at this year's conference.

To view the full agenda, speaker list and book your complimentary pass then please visit:

www.publicsectorconnect.org/publicsectorproptech23

Call Public Sector Connect on 0161 4827850

Or scan the QR code.





Equans is a global market leader in sustainable facilities management, digital and energy solutions, and construction and regeneration projects.

With revenues of c£18 billion, and almost 100,000 highly qualified staff operating across five continents, Equans combines its expertise to design and deliver customised solutions to improve buildings, infrastructure, systems, and places.

In the UK, Equans is a strategic supplier to government, and has partnerships with over 200 local authorities, health trusts, social housing providers, schools, and universities. Equans also works with major industrial and commercial clients to connect, power, and protect, in highly specialised, mission critical environments.

We believe that there are three major transitions shaping our world:

1. **the energy transition** – driven by the imperative to move away from fossil fuels, reduce carbon emissions, and improve energy efficiency,
2. **the digital transition** – driven by the need to connect, collect and analyse data to generate new forms of value; and
3. **the industrial transition** – driven by the need to enable social and commercial progress through partnerships, innovation, and guaranteed service delivery in the most demanding environments.

These transitions are interlinked and essential to securing a sustainable future. We have therefore focussed our business on making these transitions happen.

Our commitment to **empowering transitions** makes us the ideal partner of choice for public service providers looking to scale and equip their estates for the demands of an increasingly complex world.

We are already working at the national, regional, and local levels to deliver some of the UK's most pressing policy objectives:

- **The climate change agenda:** we are a market leader in providing net zero solutions to the public sector. We are the UK's leading investor and operator of low carbon heat networks, are currently delivering one of the UK's first 'town-scale' smart local energy systems and are at the forefront of innovation towards a hydrogen economy. We also offer physical climate risk, adaptation, and resilience solutions to help maintain health, safety and well-being for buildings and building users.
- **The levelling up agenda:** we aim to have a positive social and economic impact wherever we work and are committed to supporting the government's levelling up agenda. Our mandate as a strategic supplier to government gives us a unique opportunity to provide employment and upskilling opportunities for small and medium sized enterprises (SMEs) all over the UK. In 2022, we spent more than £450 million with SMEs in the 40 most deprived local authority areas, helping local businesses to grow and provide employment opportunities.
- **Tech and the digital economy:** the UK's economic future is reliant on our continued success in tech and the digital economy. We recognise this and our Digital and Energy Solutions business is focussed on providing bespoke solutions using machine learning, AI, and IoT technologies to reduce operational costs, enhance performance, and protect assets.

For more information about our business and capabilities, please visit: www.equans.co.uk



EMPOWERING TRANSITIONS

Equans believes that three interlinked transitions are shaping our world - the energy transition; the digital transition and the industrial transition - and we have focused our business on making these happen.

Using our capabilities in energy and digital services, sustainable facilities management, and construction and refurbishment, we aim to build a safer, more sustainable, and more successful world for the customers and communities we serve.

Equans is a strategic supplier to government, and has over 200 partnerships with local authorities, health trusts, social housing providers, schools, and universities.

Equans also works with major industrial and commercial clients to connect, power, and protect, in highly specialised, mission critical environments.



AA PROJECTS

PART OF **DREES & SOMMER**

AA Projects, Part of Drees & Sommer, is a leading management, construction, and property consultancy providing a wide range of services to help secure sustainable improvements to estates. We work with our clients to unlock opportunities in their portfolios whether that be in the review of their fixed assets (micro-level) or through holistic masterplans (macro-level).

We pride ourselves on achieving best value for clients by providing specialist knowledge of property solutions, procurement, financing, and the complete management of the construction process. With locations in Manchester, London, Birmingham, Leeds, Liverpool, Oxford, and Kent, we support clients across the UK as well as internationally with projects spanning Europe and the United States of America.

AA Projects has a well-established client base across the public and private sectors including central government agencies, local authorities, devolved administrations, LEPs, PFI/PPP providers, facilities managers, and developers. We have extensive experience working across government, commercial, education, health, regeneration, industrial & logistics as well as residential sectors. Specialist services include strategic management consultancy, energy & sustainability, project management, facilities management, cost management, building surveying, principal designer, health & safety expertise and Mechanical, Electrical and Public Health Engineering (MEP).

Since our formation, AA Projects has received the title 'Building Good Employer' on eleven occasions, having been selected by Building Magazine as one of the Top Employers within the construction industry. AA Projects is an Equal Opportunities Employer and is proud to have been awarded the Investors in People accreditation.

As of April 2023, AA Projects is now part of Drees & Sommer, the leading planning and consulting company whose headquarters are located in Stuttgart.

Where can you find us?

Familiar with the One Public Estate (OPE) approach and experts in Neighbourhood Asset Review (NAR), AA Projects will be presenting during the conference, answering the question: How can we go from 'everything, everywhere, all at once,' to 'smaller, better, greener'?

We will showcase some case study examples of what has been achieved so far through NAR programmes and how we measure against the ambitions of the Government Property Strategy. As part of the discussion, we will be joined by a representative that is directly involved in the place-based approach that will be discussed, giving a voice to their real experiences and lessons learned.

You can join our session *Neighbourhood Asset Reviews: harnessing the OPE approach to deliver Smaller, Better Greener* at 14:20 – 14:50.

Our team will be available throughout the conference at our exhibition stand.

Sarah Butler – Divisional Director
Government Sector Lead
One Public Estate & Neighbourhood Asset Review Lead
sarahbutler@aaprojects.co.uk

Richard Murray – Director
Head of Energy and Sustainability
Public Sector Decarbonisation and Net Zero
richardmurray@aaprojects.co.uk

Discover more at: www.aaprojects.co.uk



Members of the SNC-Lavalin Group

Faithful+Gould and Atkins are a world leading multi-disciplinary construction consultancy and part of the SNC Lavalin Group. We are proud to support our clients in delivering projects and programmes that maximise outcomes and maximise benefit for the public and the public purse.

We provide services across the public and private sector from core services such as multi-disciplinary design, project management and cost consultancy to strategic services including development viability studies, net zero and social value advisory, funding applications and estate rationalisation and optimisation. Our reach includes but is not limited to local and central government, leisure, education, social housing, workspace, justice and defence. We have innovative leaders in data and digital, new methods of technology and manufacturing, and new approaches to procurement and delivery.

Our people are the heart of our business and we bring our wealth of expertise and knowledge to the projects we deliver and the clients we serve. We are proud to have created a collaborative culture and continuous learning environment in which our people can thrive and progress. We value the different perspectives our people bring and recognise everyone for their contributions equally.

If you want to learn more about Faithful+Gould and Atkins, please visit our exhibition stand today or visit our respective websites below.

Find out more at:	www.fgould.com
Find out more at:	www.atkinsglobal.com
Contact Faithful+Gould:	info@fgould.com
Contact Atkins:	info@atkinsglobal.com
Person:	Hannah Evans, Director



GoReport: Digitising Asset Management for UK Government Estates

In the world of ever-evolving technology, managing large and diverse government estate portfolios requires innovation, efficiency, and accuracy. Senior property professionals in the UK Government, responsible for future growth, asset management, and extracting value from existing assets, face significant challenges. GoReport, an approved Government Framework G-Cloud 13 supplier, provides a market leading digital solution to help surveying professionals meet increasing demands.

Why choose GoReport's Digital Data Collection, Reporting and Analysis?

GoReport can customise our solution for every type of survey and inspection, including but not limited to:

- Building Surveys
- Schedule of Condition (SOC)
- Planned Preventative Maintenance (PPM)
- Health & Safety Inspections
- Housing Health and Safety Rating System (HHSRS)
- Timber and Damp Surveys
- Structural Surveys
- Dilapidations
- Fire Inspections (All types)
- Fully Bespoke Building Surveys
- Asset Surveys
- Asset Condition Surveys
- Industry and Panel Standards
- And many more...

GoReport offers a sophisticated suite of features tailored for digital data collection and reporting in asset management. Features such as cloning reports, asset tagging, lifecycle costs, condition priority ratings, and the ability to pre-populate and bulk upload data, along with offline data collection and backup, ensure a seamless inspection for every type of report.

The flexibility of the solution enables the exporting of data in multiple formats including Microsoft Excel, PDF, and Word, via the GoReport Web Portal. GoReport also leverage Microsoft Power BI for the customisation of fully interactive dashboards. These dashboards offer a comprehensive overview of asset spread and condition across the portfolio, facilitating improved cost analysis and in turn, provides real actionable insights for clients.

GoReport's 'Teams' functionality enables our clients to manage and control access to templates and ensures that users can see and access only the templates that are relevant to their daily work, ensuring that projects and service lines are managed in the most efficient way possible. Furthermore, the adaptability of GoReport's platforms allows you to update templates quickly and easily in line with any ongoing changes in government regulations, ensuring your portfolio remains compliant and up to date with the latest standards.

What makes GoReport truly stand out is its support and professionalism in handling large projects, with the ability to adapt over time as technology and requirements evolve. The intuitive and user-friendly interface coupled with our ISO 27001 and Cyber Essentials accreditation ensures a secure and reliable partnership.

Surveyors face a tremendous task in fulfilling legal obligations while balancing budgets and planning for future maintenance. GoReport's digital data collection and reporting tools provide an exceptional level of consistency, quality and efficiency, whether dealing with one survey or managing a portfolio of properties.

With over 450 clients delivering a wide range of survey types, GoReport's proven success in working with government bodies, housing associations, and local authorities makes it an invaluable partner in meeting the UK Government's ambition to improve residential and commercial property standards.

Join the thousands of surveyors who've embraced the benefits of digital data collection and reporting with GoReport.

Contact Us

Contact us to find out more, we're always ready to chat and here to guide you every step of the way.

Email: info@goreport.com

Call: 028 9691 0018

Visit: goreport.com



Kier Places

Kier Places offers a full range of property management services to clients in and around homes and workplaces throughout the UK.

Part of our core Construction division, our Kier Places teams are experts at working in occupied properties to deliver maintenance, compliance, fire safety and refurbishment services and help build lasting local legacies in the communities we serve.

Our Facilities Management team works in partnership with government, local authority and blue light clients across England and Wales to ensure their buildings run smoothly, safely and efficiently – and we have an outstanding record.

We deliver a full range of facilities management services in more than 2,000 buildings, with our skilled teams maintaining more than 28,000 assets to ensure they are compliant.

Since 2018, we have delivered projects for Central Government portfolios totalling £87m – and in just the last 12 months, we have delivered Local Authority projects with schools, leisure centres, and community hubs, totalling £9m.

Our offering includes the full range of everyday mechanical and electrical engineering and fabric maintenance solutions, with the support of our 24/7/365 customer service centre and an industry-leading asset and scheduling solution. Site-based services teams also provide a full range of soft services including cleaning, grounds maintenance, security and pest control.

Alongside quality service and a focus on excellent customer satisfaction, we are proud of the positive impact our work makes with local communities. Over the last year we've delivered 17p of social value for every pound spent as Kier Places - equating to £26m.

If you would like to find out more about our capabilities and how we can help you with your facilities management needs, please contact:

Babs Odeneye
Business Development Manager
(Facilities Management) at Kier Places
07958 386 779
Babatunde.Odeneye@kier.co.uk

For more information about our services, visit:
www.kier.co.uk/expertise/facilities-management



Unlock the potential in your hybrid workplace with resource management software from Matrix Booking

Matrix Booking is a specialist, multi-award-winning Desk and Room Booking solution used to support workplace strategies and effective resource management within Central Government, Local Authority and Health organisations across the UK.

Matrix Booking has supported the realisation of innovative and forward-thinking workplace management projects in the UK public sector throughout the past decade, including the introduction and continued expansion of Public Sector shared 'hub' networks, and is a key component in the continuing adoption of flexible/hybrid working across the sector.

Hybrid and hubs Series

The Matrix Booking "Hybrid and hubs" Series focuses on the changing world of hybrid working and hybrid estates, looking at the Home vs Office and Private estate vs Hub estate decisions facing organisations. The series combines online and offline sessions with public sector workplace and technical professionals sharing the challenges, opportunities, techniques and technologies used to plan and provide the right work settings in the right places for staff in this fast-changing industry.

Central Government

Working closely with the major hub providers, including GPA, HMRC, DHSC and MOJ, Matrix Booking powers the largest resource management network in the UK, covering over 375 sites and 2,000 meeting spaces across the UK. The network now helps over 100 public sector organisations book rooms, desks, collaboration spaces and many other resources on a daily basis. The Matrix Booking cross-organisational functionality which enables open and secure shared estates is unique in the industry.

Healthcare

As an approved NHS SBS Framework Supplier, Matrix Booking supports NHS organisations in adapting to the new ways of working and improves access to workplace resources, helping to unlock the true potential of those resources through a range of intuitive and easy to use online booking platforms.

We are proud to work with organisations such as the Department of Health and Social Care, UKHSA, CQC, NHS England, NHS Resolution and many Trusts and ICBs in delivering a solution and service dedicated to effective workplace and resource management.

Further Information

Please contact us if you want to learn more about Matrix Booking or would like to participate in the Hybrid and hubs Series of events.

Central Government / Hybrid and hubs events

Kieron Murphy
Kieron.murphy@matrixbooking.com
07502 683391

Local Government
Joe Harris Joe.harris@matrixbooking.com
07590 675543

NHS
Matt Etherington
Matt.etherington@matrixbooking.com
07950 801 865



Founded in 1987, Mitie look after places where Britain works and is the leading sustainable, facilities transformation management company in the UK.

We offer a range of services across both public and private sectors from Central Government and Defence, Healthcare and Education to Telecoms, Financial & Professional Services and Transport. We deliver a full range of facilities management services including Security, Cleaning and Hygiene Services, Engineering Services, Energy Management, Waste Management and Landscapes.

Mitie acquired Interserve's facilities management business on 30 November 2020 and now employs 64,000 people. We take care of our customers' people and buildings, through the 'Science of Service', delivering essential services and deploying industry-leading technology to create safe and effective workspaces.

Mitie has worked in the Government and Defence sector for many years, supplying transformational facilities management services to DfT, FCDO, GPA and DWP.

Our Government & Defence teams provide a range of services, from cleaning to security, front of house to building repairs and pre-planned maintenance. We take pride in maintaining Government properties to the highest standard, working collaboratively to make sure the premises are safe and in good working order.

Our multi-skilled workplace management teams provide a perfect working environment that allows Government bodies to focus on the important tasks at hand in the UK. Mitie is always looking to bring the most innovative and sustainable solutions to make sure we meet the needs of a modern workforce through a digital-first, technology-backed model.

Chris Piper
Head of Public Sector Business Development

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M: 07384 238569

Mitie, Shard Offices, Level 12
32 London Bridge Street, London SE1 9SG

what3words: ///driven.degree.smile



UCEM is the leading provider of supported online education for the built environment, with more than 100 years' experience of providing the highest quality learning opportunities. At any one time, it has more than 4,000 students from more than 100 countries benefiting from its qualifications taught by tutors with extensive industry experience.

UCEM helps to enhance built environment professional careers through its accredited property-related and construction programmes, offered at postgraduate, undergraduate and apprenticeship levels. UCEM is a not-for-profit educational organisation with charitable status.

Undergraduate programmes:

- BSc (Hons) Real Estate Management
- BSc (Hons) Building Surveying
- BSc (Hons) Quantity Surveying
- BSc (Hons) Building Control
- BSc (Hons) Construction Management
- BSc Access Module

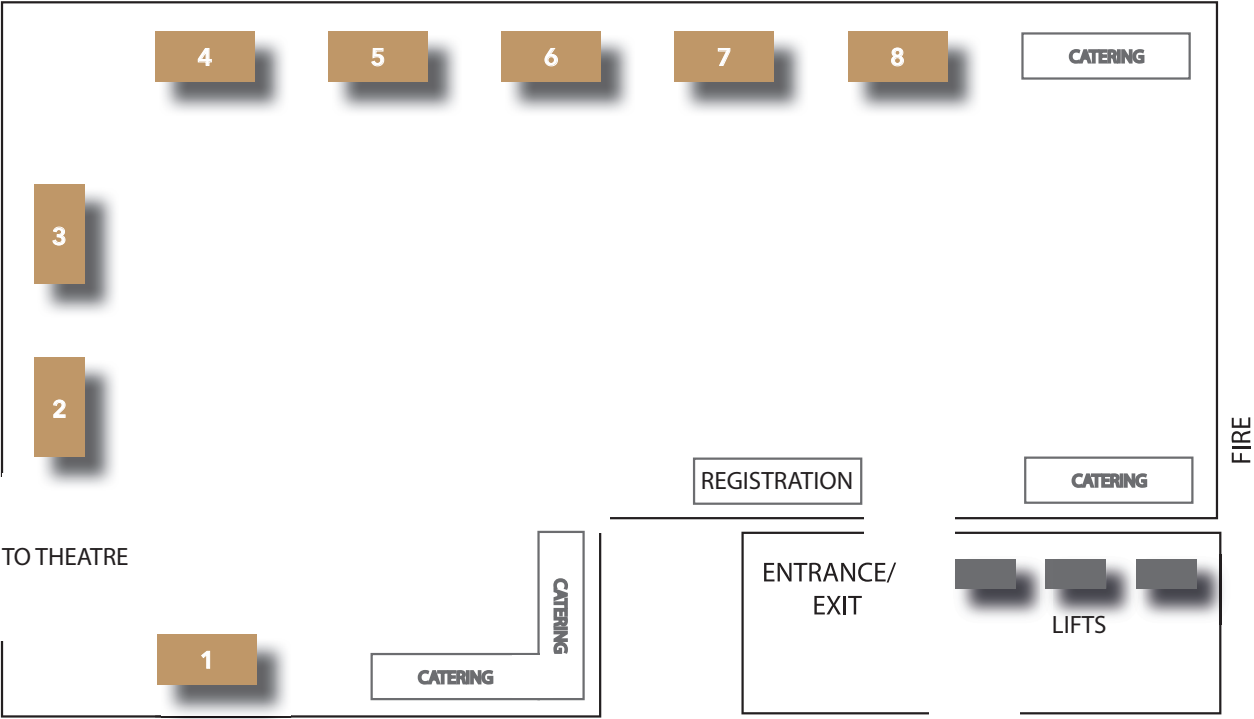
Postgraduate programmes:

- MSc Real Estate
- MSc Building Surveying
- MSc Quantity Surveying
- MSc Construction Management
- MSc Innovation in Sustainable Built Environments
- Postgraduate Single Module
- Postgraduate Access

Levy-funded apprenticeship programmes:

- Chartered Surveyor - BSc route
- Chartered Surveyor - MSc route
- Building Control
- Construction Site Management
- Construction Site Supervisor

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8	Mitie



EMPOWERING TRANSITIONS

Equans believes that three interlinked transitions are shaping our world - the energy transition; the digital transition and the industrial transition - and we have focused our business on making these happen.

Using our capabilities in energy and digital services, sustainable facilities management, and construction and refurbishment, we aim to build a safer, more sustainable, and more successful world for the customers and communities we serve.

Equans is a strategic supplier to government, and has over 200 partnerships with local authorities, health trusts, social housing providers, schools, and universities.

Equans also works with major industrial and commercial clients to connect, power, and protect, in highly specialised, mission critical environments.

